

Before Your New
Carpet Arrives...



1300 CARPET

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CARPET COURT

FLOORING CENTRES

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Information Guide

At Carpet Court our aim is to make purchasing floorcoverings as easy as possible for you. Generally you can expect to have your new flooring installed within 2-3 weeks of your purchase date. This guide will help you prepare for your installation and ensure the process is as easy as it can be.

'Take up' of Existing Floorcoverings

Prior to the installation of your new floorcoverings, any existing floorcoverings must be removed. Your Carpet Court store can easily organise 'take up' of your existing floorcovering for a minimal fee. You'll find 'take up' easy if prior to the removal of your existing underlay and floorcoverings you vacuum your floorcoverings one final time and open all doors and windows before the carpet is removed. If you are performing your own carpet 'take up' **it is important NOT to move or remove the existing wooden strips (smooth edge)**. When your existing floorcoverings have been 'taken up' clean and vacuum the floor to remove dust and dirt.

Room Ventilation

To optimise air flow during, and for a few days after installation, we recommend you open all doors and windows. Some materials used in the removal and installation of floorcoverings can have a temporary adverse effect on the indoor air quality. This is particularly the case when adhesives are used; for example, when

installing your new carpet on concrete. Your family, especially young children should be kept well clear during the installation.

Moving Furniture

To ensure installing your new floorcovering is as easy as possible, we recommend you move all furniture from the rooms where you are installing new floorcoverings.

Your Carpet Court store can easily organise the moving of most furniture for a specified fee. Removal of items such as pianos and pool tables will require specialist removal which can be organised by your Carpet Court store at an additional cost.

Here are a few tips that will assist in making moving your furniture as easy as it can be:

- **Beds:** Strip beds and empty waterbeds.
- **Breakables:** Remove all items (eg. Vases, lamps etc)
- **Cabinets:** Remove all items from drawers/shelves.
- **Wardrobes:** Clear floor area of wardrobe if carpet is to be fitted in them.
- **Dishwasher/Washing Machines/Freestanding Ovens:** Disconnect. Gas & electric appliances should be disconnected, removed and then reconnected and reinstalled by a qualified tradesperson.
- **Electronic Equipment:** Detach all wiring (eg; TVs, Stereos etc)
- **Light Fittings:** Remove, or raise, if low.
- **Bathroom:** If your floor coverings are to sit under existing toilets

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Tip: Carpet offcuts can be bound and used as mats

and vanities please ensure a qualified plumber disconnects and removes and then reconnects when your new flooring is installed.

- **Other:** Remove all small/light items such as dining room chairs, indoor plants etc.

PLEASE NOTE: When moving heavy items such as fridges, etc back into their original places after your new flooring has been installed, please ensure that you do NOT drag these items across your new flooring, try to slide these items using protective materials.

Doors

It's easy for your Carpet Court store to organise removal and refit of your doors in the area where new floorcoverings are being installed for a specified fee. If doors require any adjustments to accommodate your new floorcoverings, our installers cannot complete this work and an appropriate tradesperson will be required.

Floor Sanding

To ensure your floorcoverings are installed as level as possible, sanding of the original floor is sometimes necessary. To minimise dust, cover all fixtures and fittings with a sheet. Close doors and windows to separate this area from the rest of your home.

Power & Storage

Please ensure power is on as Carpet Court installers will require access to power for their tools. It assists our installers if they can use carports, patios and garages to store floorcoverings and tools during the installation.

Carpet Offcuts

As carpet is sold predominantly in 3.66 metre widths, and most rooms are narrower or wider than 3.66 metres, invariably you will be left with some carpet offcuts. This is especially the case when carpeting hallways and stairs. Your Carpet Court store can have these offcuts bound so that they can be used as mats.

Carpet Seams

In most carpet installations seams are inevitable. Seams in the installation will not be entirely invisible. This factor is dependant on pile direction and natural light in the area of installation which may result in some seams being more visible than others. Our fully qualified professional installers will ensure that this occurrence will be minimised.

Pattern Matching

Most print and multi tone patterns are impossible to match or colour match precisely. To ensure you are satisfied you should consider this prior to proceeding and discuss expectations with you Carpet Court store.

Plush Carpets

Cut pile carpets can have a stunning appearance however some tend to produce permanent pile reversal (commonly known as shading or watermarking). In these instances, areas of the carpet appear to become lighter or darker than the surrounding area. This phenomenon may develop in any cut pile carpet and, at times, may become quite noticeable. You should consider this in your carpet selection and discuss your expectations with your Carpet Court store.

Planning

To make installing carpet as easy as possible for you, your Carpet Court store will aim to keep you informed before and during the installation process. If at any time you have any questions, please contact your Carpet Court store.

How long will the installation take?

Most single home installation will be completed within one day, although it's not always possible to forecast an exact completion time.

As Australia's largest floorcovering retailer we offer you:

- Installation
- Quality underlay
- Free measure & quote
- Furniture moving & old carpet removal service
- Interest free finance to approved customers. (Conditions apply.)

Whether you're interested in carpet, timber, laminate or vinyl visit the Carpet Court website www.carpetcourt.com.au and we'll help you find the perfect flooring solution for your home.



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