5 Year Limited Anti Stain Warranty

This carpet carries a limited Anti Stain Warranty by Beaulieu Of Australia Pty Ltd for commercial indoor use. The Warranty is conditional on the carpet being maintained according to AS3733 1995 “Cleaning Maintenance of Residential and Commercial Carpeting” and Beaulieu Of Australia Pty Ltd maintenance guidelines.

If permanent staining occurs with an irreversible localized change of colour less than 3.5 on the “Grey Scale for Evaluating Staining” within a period of 5 years from the date of installation, the affected area will be replaced with the same carpet or one of equivalent quality, at the discretion of Beaulieu Of Australia Pty Ltd, at our expense, excluding installation.

This Warranty applies only to carpet (excluding stairs) and does not extend to installation, backing, damage due to improper cleaning agents or methods, or misuse.

It does not cover burns, tracking, damage caused by soiling, acne medications, pets, strong acids or alkalis. This warranty is pro rata based on 5 years of service and covers Stain Wear only. Beaulieu Of Australia Pty Ltd reserves the right to inspect and test all carpets which are the subject of a claim. Beaulieu Of Australia Pty Ltd also reserves the right to have it’s nominated professional cleaner remove stain subject to a claim at the expense of the claimant. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu Of Australia Pty Ltd dealer.

If you require any further clarification of this Warranty, please contact Beaulieu Of Australia Pty Ltd.

5 Year Limited Anti Static Wear Warranty

This carpet carries a limited Anti Static Warranty by Beaulieu Of Australia Pty Ltd for commercial indoor use. The Warranty is conditional on the carpet being maintained according to AS3733 1995 “Cleaning Maintenance of Residential and Commercial Carpeting” and Beaulieu Of Australia Pty Ltd maintenance guidelines.

If this carpet generates a Static Electric Charge greater than 3.5 kV during a period of 5 years from the date of purchase, the affected area will be replaced with the same carpet or one of equivalent quality, at the discretion of Beaulieu Of Australia Pty Ltd, at our expense, excluding installation.

Note: Static related shocks become perceptible above 3kV, they become objectionable above 5kV.

This Warranty applies only to carpet (excluding stairs) and does not extend to installation, backing, padding, damage due to improper cleaning agents or methods, or to misuse.

This warranty is pro rata based on 5 years of service and covers Static Electric Propensity only. Beaulieu Of Australia Pty Ltd reserves the right to inspect and test all carpets which are the subject of a claim. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu Of Australia Pty Ltd dealer. If you require further clarification of this Warranty, please contact Beaulieu Of Australia Pty Ltd.

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5 Year Limited Wear Warranty

This carpet carries a limited Wear Warranty by Beaulieu of Australia for commercial indoor use. The warranty is conditional on the carpet being installed according to AS2455 1989 “Textile Floor Coverings Laying Practice” and maintained according to AS3733 1995 “Cleaning Maintenance of Residential and Commercial Carpeting”

The carpet is warranted that loss of pile mass through abrasive wear will not exceed 10% in any area except stairs. Beaulieu of Australia Pty Ltd will repair any area of the carpet that does not perform as warranted. If repair cannot be reasonably made by Beaulieu of Australia Pty Ltd will replace the affected area or reimburse the original purchaser according to the terms set forth under the “General Terms and Conditions” of these warranties.

This limited 5-year warranty on abrasive wear is not a warranty on matting and crushing or “watermarking”.

All carpets will mat or crush to some degree, simply because carpet, as a floor covering, is subjected to very high dynamic pressure as people walk on the carpet surface. However, such conditions do not constitute loss in face fibre weight. In addition, this warranty excludes such things as installation, backing, damage due to improper cleaning agents or methods, lack of protection under roller castor chairs, carts with wheels, wheelchairs, tears, pulls, cuts, pilling, burns, matting, staining, crushing, pet damage or damage caused accidents or improper use or damage due to abuse by any athletic equipment such as roller skates, ski boots or golf shoes.

“Watermarking“ is a well-recognised optical phenomenon caused by irreversible changes in pile orientation in random areas in cut-pile carpets. It can occur in carpets of all fibre types (i.e. wool, nylon, polyester, polypropylene, etc) and is not considered a carpet manufacturing related problem.

This warranty is pro rata based on 5 years of service and covers Abrasive Wear only. Beaulieu of Australia reserves the right to inspect and test all carpets, which are the subject of a claim. The Warranty is only valid to the original purchaser. All claims should be processed through an authorized Beaulieu of Australia dealer.

If you require any further clarification of this Warranty, please contact Beaulieu of Australia..