



Installation, Maintenance and Warranty Information

Floating Floors - Integra

UPDATED – October 2022 SUPERCEDES ALL PREVIOUS

Installation instructions

Before You Start / Preparations

Please read all the instructions before you begin the installation. Improper installation may void warranty.

Important notice

- Floating Floors Integra flooring is designed to be installed in a floating floor method and comes included with a foam underlay on the back, normally it cannot be fixed to the sub-floor or restricted at the perimeter. With this type of installation, you must always ensure you leave at least 6mm gap between all walls and fixtures, such as architraves, pipes, stairs, etc. We recommend that you use the widest possible gap (> 6mm) that can be covered with the trims or skirting used to complete the installation.
- For the best result, make sure to always work from 3 to 4 cartons at a time mixing the planks during the installation.
- Calculate the room surface prior to installation and plan an extra 10% of flooring for cutting waste.
- If the boxes of flooring were exposed to over 2 hours to extreme temperatures within the 12 hours prior to installation, then acclimation is required. In this case, keep the boards at room temperature for at least 12 hours in unopened boxes before you start the installation.
- The room temperature must be maintained consistent between 20° to 25° C before and during installation.
- After installation, make sure to keep the room temperature at a minimum of 10°C and a maximum of 50°C. Excessively high or low temperatures may cause this product to expand or contract and lead to visual defects of the floor that will not be warranted.
- For floor areas exceeding 400m² and/or lengths exceeding 20m, expansion moldings must be used. Additional expansion gaps should be considered for large multi-rooms or complex layouts.
- Inspect your subfloor before you begin. It must be clean, dry and level to 3mm within a 3 metres span. Installation should be in accordance with Australian Standard AS1884-2020.
- Although this floor is waterproof, it is not aimed to be used as a moisture barrier. The subfloor must be dry with a Maximum 90% RH when tested with a hygrometer, in accordance with BS 8203: 2001. Appendix A (or max 2.5% moisture content - CM method). This product is also not to be installed in areas that have a risk of flooding such as saunas or outdoor areas.
- If this flooring is intended to be installed over an existing wooden floor, it is recommended to repair any loose boards or squeaks before you begin the installation.
- Decide the installation direction. It is recommended to install the length direction of the planks parallel to the main light direction.
- Measure the area to be installed: it may be necessary to trim the width of the first row so that the last row in the installation does not become less than 50mm in width. In narrow hallways, it is recommended to install the floor parallel to the length of the hall.
- Inspect each individual plank one by one before installation. No claims on surface defects will be accepted after installation.

Do not install over

- Hardwood flooring / wood subfloors that lay directly on concrete or over dimensional lumber or plywood used over concrete.
- Any type of carpet.
- Existing cushion-backed vinyl flooring.
- Floating floor of any type, loose lay, and perimeter fastened sheet vinyl.

Underfloor Heating

- This product is suitable for installation over underfloor heating; however these guidelines should be followed. Radiant heat systems must have a minimum of 12mm separation from the product. Maximum operating temperature should never exceed 30°C. Use of an in-floor temperature sensor is recommended to avoid overheating.
- Turn the heat off for 24 hours before, during and 24 hours after installation when installing over radiant heated subfloors.
- Before installing over newly constructed radiant heat systems, operate the system at maximum capacity to force any residual moisture from the cementitious topping of the radiant heat system. Concrete moisture vapor emissions should not exceed 90% RH (ASTM F2170) with a PH limit of 9 / max. 2.5% moisture content (CM method). For subfloors, outside of this range a 6mil (0.15mm) poly-film is required.
- Once the installation has been completed, the heating system should be turned on and increased gradually (5-degree increments) until returning to normal operating conditions.
- Refer to the radiant heat system's manufacturer recommendations for additional guidance.
- **WARNING:** Electric heating mats that are not embedded into the subfloor are not recommended for use underneath the flooring and may void the warranty in case of failure

Laying Procedure

Tools and supplies required - • Spacers • Ruler • Pencil • Tape Measure • Utility Knife



1. After thoroughly cleaning the subfloor, you should begin laying from left to right. Place the floorboard 6mm from the left wall, use spacers between the wall and the floorboard.

First plank, first row Place a spacer with predicted thickness to the left and position the panel against the wall. Later, after 3 rows, you can easily position the flooring against the front wall with predicted spacers.



2. Second Plank, first row. Place this panel gently close to the short end of the first one.

Note: If you notice both planks aren't at the same height or are not well locked together, please follow the disassembling instructions at the bottom of the page, disassemble and check if any debris stuck inside the lock is obstructing.



3. When folding down it is important to start from the corner closest to the previous row, folding down towards the center, and continue towards the opposite long side. During the fold down, make sure the panels are close to each other



4. Afterwards press slightly along the short end just installed



5. At the end of the first row, put a spacer to the wall and measure the length of the last plank to fit.

Start the second row with the leftover cut part of the last plank of the previous row. This small plank should measure at least 300mm. Otherwise, use another plank that should be cut in two. The end joints of each adjoining row should not be closer than 300mm to each other.



6. Second row

First plank min length 400 mm. Put a spacer against the left wall. Start the second row with the leftover cut part of the last plank of the previous row. This small plank should measure at least 300mm. Otherwise, use another plank that should be cut in two. The end joints of each adjoining row should not be closer than 300mm to each other.



7 Staggered joint distance i.e. minimum distance between short ends of panels in parallel rows shall not be less than the given length.



8. Second plank second row Place the panel gently and close to the short end of the previous panel and fold it down in a single action movement.



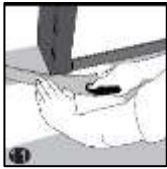
9. After 2-3 rows

Adjust the distance to the front wall by placing spacers.



10. Last row (and perhaps also first row).

Minimum width 50 mm. Place a spacer to the wall before measuring. Make a simple drawing tool (piece of wood with a hole) and mark the panel along the wall. Cut the panels lengthwise including the flexible tongues.



11. Door moulding and skirting: lay a board (with the decorative side down) next to the door moulding and cut as shown in the figure. Then slide the floorboard under moulding.

Installation around radiator/heating pipes



Drill holes two times larger than the diameter of the pipes. Remove a piece of the panel with a utility knife. Put the panel on one side of the pipes and the removed piece on the other side

Disassemble (un-click)



Separate the whole row by carefully lifting up and release the whole row.

Fold up the row and release the whole long side.



Disassemble the panels by sliding the short ends horizontally.
Never fold up a panel, as this damage the profile.

General care and maintenance

Sweep or vacuum the floor regularly to remove any grit or dirt that may scratch or mark the surface. It's a good idea to use good quality door mats to limit the amount of dirt and grit material carried into the house.

We offer a range of cleaning products that have been specifically developed to perform with our floors. Pegulan/Jasol brand maintenance products are recommended.

Cleaning

Wash the floor using Pegulan Clean Mop as per directions, to leave a streak free finish. Alternatively, a mild detergent in warm water can be used.

Note: use of other products in an attempt to maintain your floor may damage the floor, rendering the warranty null and void. Maintenance products are available through your local flooring retailer.

Care and maintenance suggestions

Whilst our Integra floors are rugged, they are not indestructible. Please note the following suggestions to ensure the longevity and performance of your new floor.

- Avoid gouging or scratching of the floor when moving heavy objects, the use of a trolley is recommended.
- Avoid heavy point loading on vinyl by ensuring furniture is fitted with suitable swivel glides or castors (not roller castors) with a large enough bearing surface to distribute the weight and prevent point loading.
- Do not use caustic or ammonia-based cleaners. Do not use wax polish.
- Certain rubber products can permanently stain vinyl turning it a yellow colour. Always avoid extended contact with rubber products, such as rubber backed mats, rubber tips on furniture and certain types of shoe soles (particularly black rubber soles). Also, be aware that some paving paints or bitumen carried onto vinyl may stain; likewise, furniture stains can lead to various shades of discolouration.
- Fading of vinyl can be caused by ultraviolet light and heat from the sun, extreme exposure to sunlight through glass doors and windows must be avoided. Draw your drapes or shades during periods of peak sun exposure.
- Remember that any vinyl flooring can be damaged or scarred by cigarette burns, matches or other very hot items. Particular care should be taken with the use of heating appliances.

Note: Floating Floors will not assume responsibility for failure of material caused by any of the above, or for incorrect installation or misuse of material. When in doubt, contact your place of purchase.

Residential Wear Warranty Certificate

Scope

Covered by this Residential Wear Warranty are all floor coverings in the Floating Floors range intended for laying in owner occupied residential homes. The warranty applies to current ranges as stated in literature, brochures and samples or as printed on the material at the time of purchase.

Validity Period

The Residential Wear Warranty's duration varies according to product, quality, and use, as described by Floating Floors Pty Ltd.

The start of the warranty is at the date of purchase for the covering by the consumer, shown on an invoice supplied by the Place of Purchase, clearly mentioning the reference code, range and the colour selection. **The warranty covers the original purchaser only and is not transferable.**

Warranty

The Residential Wear Warranty applies only to products classified as perfects and installed, used and maintained according to Floating Floors Pty Ltd specifications for domestic/residential use.

What's Covered

- Apparent defects, indicated to Floating Floors or to the Place of Purchase **prior to installing**, such as: appearance defects, structure defects, indelible stains, defects on the backing other than back printing. **If a defect is suspected product should not be installed.**
- Surface wear through (loss of decorative pattern), indicated to Floating Floors or to the Place of Purchase during the specified Residential Wear Warranty period.

The following are excluded from this Floating Floors warranty:

- Products sold in a quality other than perfect, this includes products sold as "seconds" or "as is".
- Defects caused by installation which is not in accordance with laying instructions given on the packaging or specified by the manufacturer.
- Unsuitably stored or mishandled product and product subjected to use other than for domestic/residential application. **Product is for internal application only.**
- Products damaged during transportation outside Floating Floors responsibility or in any other way outside Floating Floors responsibility.
- Products which are cut or laid with an obviously apparent defect.
- Products having been unsuitably maintained; in a way not complying with the maintenance instructions and recommendations of Floating Floors as set out in this document.
- Product for which deterioration, leading to poor performance or failure, is caused by sub-floor/substrate unsuitability, such as but not limited to: unevenness, excessive moisture and installation over existing floor coverings. **Subfloor must comply with AS1884.2012**
- Minor variances in colour, gloss and embossing structure between the product sold and pictures or samples and variations in manufacturing, including colour variation between different production batches.
- Damage caused by stains, burns, cuts, grooves, friction, accidental indentation, loss of colour caused by carpet backings, painted surfaces, subfloor bleed-through, discolouring caused by external products (including but not limited to asphalt, tar, rubber, paint etc).
- Damage caused by stiletto heels and unprotected furniture legs. Damage caused by caster chairs incorrect casters or any heavy point loading. Ensure that load is suitably spread in order to limit indentation damage.
- Defects and damage caused by circumstances beyond Floating Floors control. Loss of colour, fading or damage caused by external sources, including but not limited to: water leaks, flooding, heat, fire and sunlight.

Condition of Application

Any claim shall be indicated to your Place of Purchase or Floating Floors in writing **immediately** after it is found. The claim shall be acknowledged after inspection/examination of the covering by a Floating Floors Representative or a Duly Qualified Authorised Agent. Floating Floors reserve their right to require a sample showing the defect found in order to analyse it to their satisfaction.

Conditions of Compensation

For any defect found on a product covered by the Floating Floors Residential Wear Warranty and conforming to the criteria of cover and application, compensation shall be granted.

Such compensation covers the replacement of the Floating Floors Pty Ltd Material with either the same or comparable product or colour. Compensation takes into account actual reasonable usage over time and is broken down as follows:

Period after purchase that the defect was recognised. Years	Rate of reimbursement – Replacement Compensation
	Residential Wear Warranty Period
	20 Years
≤1	100%
≤3	100%
≤7	80%
≤10	60%
≤15	40%
≤20	20%

The information printed in this brochure has been published in good faith for the assistance of our customers. All recommendations and suggestions are made without accepting liability since conditions of use will vary and be beyond our control.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.

To obtain services under these warranties, contact your place of purchase.



FLOATING FLOORS
PART OF THE PEGULAN GROUP

HEAD OFFICE

14-16 LAKEWOOD BOULEVARD BRAESIDE, VICTORIA 3195

P: 03 9586 8497 | F: 03 9587 5700

E: info@floatingfloors.com.au | W: www.floatingfloors.com.au