



FLOATING FLOORS Pty Ltd



HEAD OFFICE - SHOWROOM
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TIMBER FLOORS  AU NATURALE

CLEANING

- Sweep and/or vacuum the floor regularly. This will dramatically reduce build-up of abrasive grit and dirt.
- Remove spills from the floor immediately. Use a soft cotton cloth for wet spills. For dry spills, sweep or vacuum.
- Waterless cleaning is recommended. We recommend using the **Bona® Timber Floor Cleaner**, available from your place of purchase or directly from us.
- Never use abrasive cleaners or scouring products to clean the floor. These products can dull the finish and make future maintenance difficult.
- Over time, the floor's shine may diminish, particularly in traffic areas. To enhance and rejuvenate the floors shine and appearance we recommend using the **Bona® Wood Floor Refresher**, available from your place of purchase or directly from us.
- **NOTE:** For floors with an oiled finish, use **Bona® Cleaner for oiled floors**. For ongoing treatment of the oiled finish, use **Bona® Oil Refresher**, available from your place of purchase or directly from us.

PROTECTION

- Remember that a timber floor is a natural product. Over time scratches and dents will occur. Use felt pads under all items of furniture, especially chair legs and items regularly moved. Use floor protectors to minimise indentation caused by heavy appliances and items of furniture. As a rule of thumb, the heavier the item the larger the load bearing surface the floor protectors should have.
- Ensure good climatic controls are in place. Timber flooring likes temperatures between 15-28 degrees, and relative humidity between 30-65% RH. Protect your floor from fading due to excessive UV light by drawing curtains/blinds during peak periods of sun exposure.
- Use good quality area rugs and doormats by outdoor entrance areas to prevent dirt, grit, sand and other substances such as oil, asphalt or driveway sealer from being tracked onto the floor.
- Avoid walking on a timber floor in stiletto heeled shoes.
- Avoid gouges or cuts into the floor from sharp objects. Small objects dropped from a height have immense impact pressure and steps should be taken to protect the floor from such impacts.
- Never try to slide or roll heavy items across the floor. Use a trolley and protect the floor during such moves.
- Rolling loads from castors under furniture and trolleys may damage the floor. The smaller the castor the greater the likelihood of damage occurring.
- Keep pet's nails trimmed, as they are more than capable of scratching the floor.
- Use a humidifier/dehumidifier if relative humidity falls outside recommended levels.
- Remember that lighter coloured floors will always require more frequent care and maintenance than darker coloured floors.

Our floors come with a 25 structural warranty (see warranty section) however we can only offer the warranty on our products when laid within the manufacturer's recommendations. We cannot warranty your existing subfloor, environment or installation quality as these are beyond our control.