

## MODULAR

### **VICTORIA CARPETS MODULAR WARRANTIES**

#### **15 YEAR EXCESSIVE WEAR WARRANTY**

Victoria Carpets Modular products are warranted against pile loss and excessive wear of more than 10% during a period of 15 years from the date of delivery provided they are used in accordance with the recommended grading. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas. Victoria Carpets recommend the use of chair mat carpet protectors to optimize the performance of their tiles.

#### **15 YEAR MANUFACTURING DEFECT WARRANTY**

Victoria Carpets warrants all first quality Modular products will be free from visual defects in material and workmanship for a period of 15 years from the date of delivery.

#### **15 YEAR DIMENSIONAL STABILITY WARRANTY**

Victoria Carpets Modular products are warranted against any dimensional changes greater than 0.2% under normal atmospheric conditions for a period of 15 years from the date of delivery.

#### **15 YEAR COLOURFASTNESS WARRANTY**

Victoria Carpets warrants its Modular products will not display a significant change in colour due to exposure to sunlight or atmospheric contaminants for 15 years from the date of delivery or for a period of time not exceeding 200 Xenon Fadeometer hours of such exposure in accordance with AATCC test method 16E. Products must be installed indoors and maintained according to Victoria Carpets' recommendations.

#### **15 YEAR ANTI-STATIC WARRANTY**

Victoria Carpets warrants its Modular products will for 15 years from the date of delivery generate static below 3.5kv when tested under AATCC 134 standard.

#### **NOTIFICATION OF CLAIMS AGAINST WARRANTY**

All claims under this warranty must be directed to place of purchase and must include proof of purchase.

If upon inspection and testing Victoria Carpets is satisfied that its Modular products were installed to Australian Standards, in accordance to the recommended grading and maintained correctly, the affected area will be replaced inclusive of installation without further expense to the buyer. This will only apply to new Modular products of the same or comparable quality. The liability of Victoria Carpets is limited to the replacement or repair of the defective Modular products and does not cover incidental or consequential damages.

The warranties are exclusive and in lieu of all warranties expressed or implied, including warranties arising from course of dealing, usage or trade. Victoria Carpets makes no warranty, expressed or implied, of merchantability or fitness for any particular purpose.

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### **WARRANTY CONDITIONS**

Victoria Carpets warrants its Modular products subject to the following conditions:

- The warranties are extended to the original purchaser and are not transferable.
- The warranties are solely for indoor use in accordance with the recommended grading.
- The warranties apply to first quality goods only.
- Victoria Carpets Modular products must be properly installed in accordance with the Australian and New Zealand Standard AS/NZS-2455.
- Adhesives must be applied with full floor coverage and in accordance with the manufacturer's instructions. Failure to do so will void warranties.
- Victoria Carpets recommends the use of solvent free, low VOC pressure sensitive adhesives.

The warranties do not cover:

- Material installed with obvious defects.
- Any carpet inadequately maintained or cared for.
- Damage caused by improper cleaning agents or methods and damage due to the use of cleaning or polishing agents used in cleaning adjacent hard floor surfaces.
- Damage caused by accidents, abuse or abnormal wear such as tears, burns, pulls or cuts.
- Problems caused by moisture or alkali in the sub floor.
- Normal or minor differences between the colour and texture of samples and the installed carpet.